

**Deborah.Easterling**

238584

**From:** Deborah.Easterling  
**Sent:** Thursday, August 23, 2012 3:30 PM  
**To:** 'Betty Anderson'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Dear Ms. Anderson,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Betty Anderson [<mailto:tander@fmtc.net>]  
**Sent:** Thursday, August 23, 2012 2:25 PM  
**To:** PSC\_Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001.pdf

The attached file is the filled-out form. Please open it to review the data.



\* Required Fields

## Letter of Protest

**Print**

**Email**

Date: \* August 23, 2012

in Docket

\_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_

### Protestant Information:

Name \* betty anderson

Mailing Address \* 11021 Seven Coves drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 803 802-5549

E-mail tander@fmtc.net

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer of the Tega Cay Water Service

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

There have been several rate increases intended to fix the problem of sewer leakage into the lake and this continues to be a problem. It is my feeling that we are always paying for the same problem and nothing gets done. We are sinking our money into an ongoing problem. It needs to be fixed first before any more rate increases occur.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

Yes

## Deborah.Easterling

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**From:** Deborah.Easterling  
**Sent:** Thursday, August 23, 2012 3:42 PM  
**To:** 'Betty Anderson'  
**Subject:** RE: Form Returned: Letter\_of\_Protest\_Form\_pub\_0001 (2) pdf - Adobe Reader (3).pdf

Dear Ms. Anderson,

This is to acknowledge receipt of your second email to the Public Service Commission. I am forwarding your second email and second Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling  
Administrative Assistant

**From:** Betty Anderson [<mailto:tander@fmtc.net>]  
**Sent:** Thursday, August 23, 2012 3:34 PM  
**To:** PSC\_Contact  
**Subject:** Form Returned: Letter\_of\_Protest\_Form\_pub\_0001 (2) pdf - Adobe Reader (3).pdf

Form Returned: Letter\_of\_Protest\_Form\_pub\_0001 (2) pdf - Adobe Reader (3).pdf

The attached file is the filled-out form. Please open it to review the data.



\* Required Fields

Date: \* August 23, 2012

**Letter of Protest**  
**in Docket 2012 - 177 - WS**

**Print**

**Email**

**Protestant Information:**

Name \* Betty Anderson

Mailing Address \* 11021 Seven Coves Drive

City, State Zip \* Tega Cay, SC 29708 Phone \* 803 802-5549

E-mail \_\_\_\_\_

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a customer on the Tega Cay Water Service system that is requesting an outrageous rate hike.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

According to the letter they mailed to customers, the TCWS is requesting a proposed rate increase based on an average consumption of 4,904 gallons (residential tap) per month as follows:

Water Residential increase proposed	+18.54%
Wastewater Residential increase proposed	+66.90%
They claim the combined average increase is:	+43.98%

Since they were previously granted an increase to improve infrastructure in 2010 in the amount of 18%, this should have provided adequate funding to recoup their cost for repairs, etc. Plus, the company has had other rate increases in the past and that would have provided necessary revenues to repair and maintain the system. The company has neglected the system and the current proposed rate increases are exorbitant and will be a great burden on those on fixed incomes. The City of Tega Cay demographics reflect a high percentage of retirees that are on fixed incomes and the proposed increase in an already down-turned economy will be extremely burdensome, especially for those with very limited incomes.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***

I would like to attend, but (do not) desire to offer sworn testimony.